

Legal name					
Home Phone Work Phone		First	Middle		
City	State	Zip c	ode		
Date of BirthS.		Sex	: □ Male	□ Female	
EMERGENCY C	CONTACT:				
Name Relationship Ph					
I choose to designa share information v	AL HEALTH INFORMA te the individuals listed bel with these primary contacts Relationship	ow as my primary c that is consistent wi	ontacts. Ocea th the Notice	of Privacy Pra	rology may
If unable to reach r	me [] work [] cell phone ne: [] you my leave a detai				
	ent, parent, authorized repr				
	INSURA	NCE INFORMATI	<u>ON</u>		
	ip to the insured person: please provide the following	•	use □ Child	l □ Other	
	Last	First		Middle	
Home Address:					
City	State	Zip c	ode		
Date of Birth	S.S.#	Sex	□ Male	□ Female	
Insurance Plan Na		Insu	rance Plan N		
Group or Policy N	Number	Group or Policy Number Insured's ID Number			
insured's ID Num	iber				

Patient Interview Form

□ Personal:	□ Work:	
Race Select one or more		
	African American □ Asian □ Ameri Other Pacific Islander	ican Indian or Alaska Native
□ Unknown	□ Patient declines to sp	pecify
Ethnicity □ Hispanic or Latino	□ Not Hispanic or Latino	□ Patient declines to specify
Preferred Language □ English	□ Patient declines to specify	
Contact Preference □ Phone □	Email Patient decline to specifications	pecify Other:
Pharmacy		
Name	Address	Phone
Allergies		
	allergies	
□ Adhesive tape □ C	Codeine Sulfate	□ Penicillins □ Shellfish
□ Iv Dye, Iodine Contain	ning □ Latex gloves	
·	ning □ Latex gloves	
Current Medications None	ning □ Latex gloves Dose	How taken?
□ Iv Dye, Iodine Contain Current Medications □ None Name		How taken?
Current Medications		How taken?

Immunizations				
□ None				
□ Flu vaccine	□ Hep A	□ Hep B	□ Pneumovax	□ TB skin test
When:	When:	When:	When:	When:
	dies/Tests			
□ None				
□ Colonoscopy	\Box EGD \Box C'	Γ Abdomen/Pelvi	s □ MRI Abdome	n/Pelvis □ ERCP
When:Wh	nen: Whe	en:	When:	When:
Previous Proce	duwas			
□ None	uures			
	emoved □ Aı	nnendectomy	□ Colon resection	□ Small Rowel
	Exploratory Laparo	_	- Colon resection	
			emorrhoidectomy	☐ Hemorrhoid banding
□ Abdoming		p Duna 110	emonnoideetomy	- Hemormora banding
	1 2	□ Bilateral Tubal	Ligation (BTL)	□ Mastectomy R
	Pacemaker Insertion			in wastertoning it
			bdominal aortic aneu	rvsm (AAA) renair
			th-with stent placem	
Replacement	· · · · · · · · · · · · · · · · · · ·			
	□ Fibromval	gia Other:	Otl	her:
	Medical Condition			· · · · · · · · · · · · · · · · · · ·
□ None				
Gastroenterolo	gy/Hepatology	□ Colon polyp hi	story Colon car	ncer Irritable Bowel
		Syndrome	□ Diverticulitis	
			e □ Ulcerative Co	
		□ Gastroesop	hageal Reflux Disea	se (GERD)
		□ Barrett's E		
			□ Hepatitis B □ I	Hepatitis C Fatty
		Liver		
			eliac Disease Bowe	el Obstruction
		□ Pancreatiti		
		□ Anemia	Other:	Other:
~			~ .	
Cardiology		□ Coronary Arter	, .	gestive Heart Failure
			ck ☐ High blood pr	
			on Vascular Dise	ase □ High
		Cholesterol		1 1 1:
			mic Attack Valvu	
		□ Pacemaker	•	ery Stents
		Other:	Other:	

Pulmonology				a □ Sleep apn	ea □ Blood Clots
			Clots (lung)	□ Wheezing	Other:
Other	□ Breast can Mellitus □ Diabetes M Fibromy □ HIV Infectors stones	sorder	arrent pregnar endent (Type Insulin Deper out ☐ HI pothyroidisn	ncy □ Depre 1) ndent (Type 2) V exposure n □ Kidney di	□ Body piercings ession □ Diabetes □ Fibrositis/ sease □ Kidney er □ Skin Cancer
Social History			<u> </u>	N1 11 1	
Occupation:			Number of C	Children:	
Marital Status □ Single □ Civil Union		□ Di □ Ot		□ Separated	□ Widowed
Alcohol □ None □ Occasionally	□ Daily				
Caffeine □ None □ Occasionally	□ Daily				
Tobacco Smoki	ng Status				Current some day
			r, current stat eavy tobacco		Light tobacco smoker Jnknown if ever smoked
Type □ Cigarettes □ Cigar □ Chewing Toba	Star	rted (Quit	Quantity	Frequency
Drug Use □ None Type □ IV or intranas □ Recreational		Quantity	Num	nber	Frequency Times / month Times / month

Exercise □ None □ Regular exercise	□ Occa	sional ex	ercise			
Family Medical His □ No knowledge of the second s	-	7				
No family history o	f					
	□ Celiac spi □ Colon pol □ Ulcerative	lyps	/ IBD	[□ Colon cancer □ Crohn's disease □ Stomach cancer	
Health Status	Mother	Father	Sister	Brother	Grandmother	Grandfather
Age/Date of Birth						
Healthy						
Ill						
Seriously Ill						
Disabled						
In Remission						
Alive						
Deceased/At Age						
Cause of Death						
Diagnoses	Mother	Father	Sister	Brother	Grandmother	Grandfather
Celiac Disease						
Colon cancer						
Colon polyps						
Crohn's disease						
Gallbladder disease						
Liver disease						
Ulcerative colitis						
Other:						
Review Of Systems	_					
Allergic/Immunolog	gic			Y	N	
HIV exposure						
Persistent infections						
strong allergic reacti	ons or urticar	ia				
shong aneign reacti	ons or urucar	ıu		Ц	Ц	
Cardiovascular				T 7	3.7	
□ None				Y	<u>N</u>	
chest pain						
dyspnea with exercis	se					
irregular heart beat						

orthopnea		
Palpitations		
peripheral edema		
syncope		
syncope		Ц
Constitutional		
□ None	Y	N
fatigue		
fever		
loss of appetite		
malaise		
sweats		
weight gain		
weight loss		
weight loss		
ENMT		
□ None	Y	N
difficulty swallowing		
dizziness		
ear pain		
nasal obstruction	_	
nose bleeds	_	
sore throat		
hearing loss		
	_	_
Endocrine		
□ None	Y	N
excessive thirst		
hair loss		
heat intolerance		
Eyes		
□ None	Y	N
double vision		
loss of vision		
photophobia		
Gastrointestinal		
□ None	Y	N
abdominal pain		
abdominal swelling		
change in bowel habits		
Constipation		
diarrhea		
gas		
heartburn		

jaundice		
nausea		
rectal bleeding		
stomach cramps		
vomiting		
difficulty swallowing		
Genitourinary		
□ None	Y	N
dark urine		
decrease in urine flow		
dysuria		
frequent urinary infections		
frequent urination		
hematuria		
Impotence		
nocturia		
urethral discharge or incontinence		
Hematologic/Lymphatic		
□ None	Y	N
bleeding gums or palpable lymph		
nodes		
easy bruising		
prolonged bleeding		
Integumentary		
□ None	Y	N
Allergies		
dryness		
Hives		
itching		
jaundice		
lesions		
rashes		
Musculoskeletal		
□ None	Y	N
arthritis		
back pain		
Gout		
Joint deformity		
Joint pain		
muscle weakness		
stiffness		
SUITHESS		

Neurological	***	N T	
None	Y	<u>N</u>	
dizziness			
fainting			
frequent headaches			
Migraine			
numbness or tingling			
Seizures			
tremors			
vertigo			
memory loss			
Psychiatric			
□ None	Y	N	
anxiety			
Depression			
difficulty sleeping			
Hallucinations			
Nervousness			
panic attacks			
paranoia			
Respiratory			
□ None	Y	<u>N</u>	
asthma			
cough			
dyspnea			
excessive sputum			
coughing up blood			
shortness of breath with exercise			
wheezing			
Consent to Import Medication History			
I			
I consent to obtaining a history of my medi ☐ Yes ☐ No	cations purchased at pha	armacies.	
Reminder Preference			
I would like to receive preventive care and	follow up care reminder	rs	
□ Yes □ No	Tonow up care reminde		
Reviewed with			
□ Patient □ Parent	□ Guardian □	Not Present	
		1,001100000	
Signature		Date	

OCEANA GASTROENTEROLOGY ASSOCIATES

Office Policies

We would like to thank you for choosing OCEANA GASTROENTEROLOGY ASSOCIATES as your medical provider. We have written this policy to keep you informed of our current office policies.

Office Hours: Our clinic is open Monday - Friday, 8:00 a.m. - 5:00 p.m.

Appointments: We see patients by appointment only. Same day appointments are usually available for urgent or sudden illness.

<u>After Hours and Emergencies:</u> For a serious emergency call 911 right away. To page the provider please leave a message on option 5.

<u>Urgent Need or Sudden Illness:</u> We have a limited number of same day or "work-in" appointments available every day. Please call early in the day, as these spots fill up quickly. If there are no available appointments with your physician, the receptionist will offer an appointment with the physician assistant or transfer you to the medical assistant who will discuss your needs with a physician and determine what you should do.

<u>Cancellations:</u> Please call within 48 hours if you are unable to keep your scheduled appointment. This allows us to provide that time slot to another patient. There will be a charge of \$30 for appointment **no-show.**

<u>PROCEDURE CANCELLATIONS:</u> Any cancellations or reschedules for your procedures must be made at least 7 days prior to the procedure date <u>with our office. There will be a \$250 fee for procedure NO SHOWS.</u>

<u>Treatment of Minors:</u> Patients under the age of 18 must be accompanied by a responsible adult or have written permission, for treatment, from a parent or guardian.

<u>Nurse Call:</u> What is a "nurse call"? This is what we say when someone comes into the office and asks for samples, wants to leave a form to be filled out, has a question, but doesn't have an appointment. The receptionist will ask you to sign in and will notify the medical assistant that you are here. The medical assistant will come to talk with you as soon as she can. Remember that scheduled appointments take priority over walk-ins, so you may have a bit of a wait. We recommend that you call first.

<u>Test Results:</u> If you have diagnostic testing, i.e., lab, x-ray, echo, ultrasound, please schedule a follow-up appointment, within 2 WEEKs, to go over the results with your physician. You will be subject to your copay/coinsurance for the follow-up appointment. Results will not be given over the phone.

Prescriptions and Refills:

- The best time to get a prescription refill is at your appointment.
- If you need to call for refills, don't wait until you have run out. Most refills require the doctor's approval. If your doctor is out for the afternoon, it may be the next day (or Monday) before it can be authorized.
- Don't go to the pharmacy to wait for your prescription to be called in. Call them first to see if it is ready.
- Some medications have potential side effects that must be monitored. We require checkups every 3 or 4 months for these medications. Be sure to keep those follow-up appointments.
- Don't call after hours for prescription refills. There is no access to your chart and we may not be able to help you.

Please note some special medication require a prior authorization. Please make sure you contact our office 2 weeks prior to your last dose so we can work on requesting refill authorization that might take time.

<u>Samples:</u> We sometimes offer you samples to help you try out a new medication before you purchase it. Remember that samples are not a long term way to fill your prescription. We do not always have samples of your medications.

Please do not rely on samples for medications you take long term.

<u>Narcotics:</u> We do not prescribe narcotics for chronic use. If you require use of narcotics, our physicians will refer you to a pain management specialist.

Referrals: Referrals are handled by our Referral Department. Sometimes this can be done on the same day as your appointment and sometimes it can take SEVERAL days, depending on your insurance and/or the urgency of your situation. Someone will contact you as soon as the referral authorization is obtained.

As a patient, it is your responsibility to ensure that your specialist is on your plan. It is also your responsibility to ensure your specialist receives your test results. Please understand that it can sometimes take a few weeks to get an appointment with a specialist. This is not something we have control over.

<u>Dismissal:</u> If you are "dismissed" from the practice it means you can no longer schedule appointments, get medication refills or consider us to be your doctor. You have to find a doctor in another practice.

Common Reasons for Dismissal

- Failure to keep appointments, frequent no-shows
- Noncompliance, which means you won't follow physician instructions about an important health issue
 - Abusive to staff.
 - Failure to pay your bill

Please note that this list is not exhaustive and the Office may dismiss you for a reason not listed above.

Dismissal Process:

We will send a letter to your last known address, via certified mail, notifying you that you are being dismissed. If you have a medical emergency within 30 days of the date on this letter, we will see you. After that, you must find another doctor. We will forward a copy of your medical record to your new doctor after you let us know who it is and sign a release form.

<u>No Insurance:</u> Payment will be due at the time of service. If you are unable to pay your balance in full, we will do our best to work out a payment plan with you.

<u>Insurance:</u> Although we are contracted with several insurance companies, it is your responsibility to make sure that our physician is in your plan. It is also your responsibility to know your insurance benefits.

As a courtesy to our patients we will file primary insurance forms from our office. We do not file secondary insurance except for Medicare Recipients. In order to do this we will require information from you. We will need all your demographic and insurance information prior to your appointment. We will also request an update on this information approximately every six months thereafter. We ask that at the time of your appointment you bring your insurance card and a photo ID as well as any other forms that will assist in making sure that your claim is filed correctly.

At the time of service you will be responsible for all fees that are not covered by your insurance, including co-pays, co-insurance, deductibles and non-covered services or items received. The co-pay cannot be waived by our practice, as it is a requirement placed on you by your insurance carrier. We strive to be as accurate as possible in calculating your responsibility but, with so many variations in policies and fee schedules, we are not always exact. You may receive a statement from our office for any balance due. For your convenience we accept cash, checks, credit cards (Visa, MasterCard). Payments are also accepted by phone.

<u>Auto Accident:</u> If your injury is a result of an auto accident, you are required to pay for services and then collect from the auto carrier. We will not file your insurance but will provide you with a receipt to do so.

<u>Liability Injury:</u> If your injury is a result from another party's negligence, you are required to pay for services and then collect from the responsible party. We will not file your insurance but will provide you with a receipt to do so.

Return Checks: There will be a \$45.00 fee for any returned checks.

<u>Disability, Insurance Forms. Attending Physician Statements:</u> AS OF 04/01/2015 THIS OFFICE NO LONGER FILLS OR FILES DISABILITY FORMS. There will be a charge of \$15.00 for the completion of a **SIMPLE** medical forms or you may be required to schedule an appointment. Payment is due at the time that you pick-up these forms. Please allow 7-10 days for the completion of these forms. We do not mail these forms.

<u>Medical Records:</u> We will provide you a copy of your medical records upon request, there will be a \$35 processing and print fee. You will need to sign a letter of release prior to having them copied. <u>Please allow up to 30 days</u> for this request to be processed.

There WILL BE A \$35.00 CHARGE FOR MEDICAL RECORD REQUEST OR \$1 Per PAGE FOR RECORDS LESS THAN 10 PAGES.

<u>Billing:</u> If you receive a bill from us, it is because we believe the balance is your responsibility. Please contact your insurance company first, if you think there is a problem. If you have any questions about your bill, please call our billing department immediately. If you cannot pay your entire balance, please call to make payment arrangements.

<u>Collections:</u> Accounts that are not paid within 60 days begin our in house collection process. If your balance becomes 65 days overdue, your doctor will be notified and you may be subject to dismissal from the practice.

Acknowledgement

Patient Name:

I acknowledge that I have received and read a copy of the **OCEANA GASTROENTEROLOGY ASSOCIATES Office Policies** and agree to abide by the rules set forth herein.

I understand and agree to the no-show fees for appointment and procedure cancellations.

A COPY OF THIS FORM WILL BE PROVIDED AT YOUR REQUEST.

Signature/Patient or Guardian

Date

OCEANA GASTROENTEROLOGY ASSOCIATES

2097 COMPTON AVE. SUITE #103 CORONA CA 92881 PH-951-934-0505 FAX-951-934-0506

Patient Partnership Plan

Dear Patient,

Welcome to our practice. We intend to provide you with the care and service that you expect and deserve. Achieving your *best possible health* requires a "partnership" between you and your doctor. As our "partner in health," we ask you to help us in the following ways:

Schedule Visits with My Doctor for Routine Physical Exams and Other Recommended Health Screenings

I understand that my doctor will explain to me which regular health screenings are appropriate for my age, gender, and personal and family history. I understand I will need to complete these recommended health screenings (mammogram, immunizations, pap smears etc). **These health screenings are tests that can help detect life-threatening diseases and conditions.** If I visit my doctor only for treatment of immediate problems and forget to arrange for regular health screenings, I put myself at risk of letting serious health problems go undetected. I will schedule regular visits with my doctor to complete my physical exam and to discuss these health screenings.

Keep Follow-up Appointments and Reschedule Missed Appointments

I understand that my doctor will want to know how my condition progresses after I leave the office. Returning to my doctor on time gives him or her the chance to check my condition and my response to treatment. During a follow-up appointment, my doctor might order tests, refer me to a specialist, prescribe medication, or even discover and treat a serious health condition. If I miss an appointment and don't reschedule, I run the risk that my physician will not be able to detect and treat a serious health condition. I will make every effort to reschedule missed appointments as soon as possible.

Call the Office When I Do Not Hear the Results of Labs and Other Tests

I understand that my physician's goal is to report my lab and test results to me as soon as possible. However, if I do not hear from my physician's office within the time specified, I will call the office for my test results.

Inform My Doctor if I Decide Not to Follow His or Her Recommended Treatment Plan

I understand that after examining me, my doctor may make certain recommendations based on what he or she feels is best for my health. This might include prescribing medication, referring me to a specialist, ordering labs and tests, or even asking me to return to the office within a certain period of time. I understand that not following my treatment plan can have serious negative effects on my health. I will let my doctor know whenever I decide not to follow his or her recommendations so that he or she may fully inform me of any risks associated with my decision to delay or refuse treatment.

<i>J J</i> 1	1 / /	u have the right to be informed about you	
		rt symptoms, or discuss any concerns yo	ou may nave. n
you need more information	about your nearth or co	ondition, please ask.	
			<u></u>
Patient Signature	Date	Physician Signature	
&		, , , , , , , , , , , , , , , , , , , ,	

OCEANA GASTROENTEROLOGY ASSOCIATES

2097 COMPTON AVE. SUITE#103, CORONA CA 92881

PH: 951-934-0505, FAX: 951-934-0506

I hereby acknowledge that I received a copy of any amended Notice of Privacy Practices. I further acknowledge that a copy of the current notice of privacy practice will be posted in the reception area, and that a copy of any amended Notice of Privacy Practices will be available at each appointment.

Signed:Print Name:	Date: Telephone:					
Print Name:	Telephone:					
If not signed by the patient, please indicate	e relationship:					
Parent or guardian of minor parent Guardian or conservator of an incompetent patient						
Name and Address of Patient:						
reconozco que una copia del aviso	oir copia de Notificacion de Practica Privada. Ademas, actual sera fijada en la zona de recepcion, y que una as Privacidad modificado estara disponible en cada					
Firmado: Imprimir Nombre:	Fecha: Telefono:					
Si no esta firmada por el paciente, por favo	or indique la relacion:					
El Padre o tutor del paciente me Tutor o curador de un paciente in	nor de edad ncompetente, Nombre y direccion del paciente:					